

DeKalb County Government selects Secured Signing in response to COVID-19 pandemic

CHALLENGE

DeKalb County Government, in the Atlanta, GA metropolitan area, is the governing body of over 760,000 people. In the response to the Coronavirus pandemic, DeKalb County Government, like many other organizations had to mobilize their workforce in a virtual platform. The onset of COVID shifted the culture that was previously paper based to now function in a completely virtual environment. This shift translated to increased efficiency, the tracking to documents electronically and the ability to move through internal processes at a faster rate.

The ideal solution would be:

- Easy to ramp up and implement, without the use of complex integrations.
- Easy to adopt and socialize through the organization.
- Allow for quick user trainings and configuration based on user needs.



Many departments did not have a method of automation around signatures for vital records and contracts that allowed daily operations to continue.

- Felicia Green, Deputy CIO at DeKalb County Government

SOLUTION

Secured Signing's powerful cloud-based digital signature solution allowed users to sign and complete documents online. Secured Signing facilitates the entire signing workflow from document creation, e-forms, configuring the signing process including reviewer, providing reminders & notifications and an advanced reporting tool.



We identified Secured Signing as a solution to quickly adopt and provide a level of automation and continuity in various high traffic departments including Legal, Purchasing, Executive Offices, and Courts to sustain a smooth operation.

RESULT

Secured Signing's digital signing platform provided a multitude of features: unlimited number of signers, templates and fillable forms, out-of-the-box security through PKI digital signatures, as well as notarization and video signing capabilities to ensure effective use across all departments.

- ➔ **Thousands of documents** executed with Secured Signing's platform.
- ➔ **Cost-effective solution** during the initial onset of COVID-19.
- ➔ **Increased efficiency** in the tracking of documents, and the ability to move through internal processes at a faster rate.

WHY SECURED SIGNING

Secured Signing's platform allows you to fill-in and sign legally binding documents, from any device, anywhere, at any time. These documents are secured the moment they are signed by Secured Signing's use of PKI digital signature technology. Once the document's first signature has taken place, the document is "sealed" securing the document, meaning no edits can take place.

Secured Signing offered an intuitive solution that provided signing workflow capabilities and streamlined the organisation's signing procedures. The ability to track and monitor documents at every touchpoint of the signing process ensured the right people were signing the right documents at the right time. This gave DeKalb County Government the peace of mind to proceed with Secured Signing as their digital signing solution.

For complex signing processes, Secured Signing had inbuilt capacity if required, which further validated the signing platform as the ideal choice.

Once DeKalb County Government was able to see the benefits and had thoroughly tested the product, they were ready to roll out Secured Signing to the wider organisation. The process to transition to an enterprise plan was a seamless process when our needs changed accompanied with competitive pricing options. This is a key decision point for a County Government to keep cost in mind but empower a robust solution that offers scalable growth for future needs.

In evaluating other vendors, Secured Signing was a cost-effective solution during the initial onset of COVID to pay via credit card.

DeKalb County Government's ability to successfully adopt Secured Signing within their organisation, during these difficult times, is a testament to our teams' willingness to deliver an effective solution. Our ongoing training and support allow businesses the opportunity to scale our platform up within their business operations.

- Mike Eyal, Managing Director at Secured Signing

KEY FEATURES

- ✓ Unlimited number of signers.
- ✓ Templates and fillable forms
- ✓ Remote online notarization capabilities
- ✓ Video signing capabilities
- ✓ Out of the box security; provide document integrity and security on everything that is digitally signed.

About Dekalb County Government

DeKalb County Government is the government body that provides Public Safety, Court Services, Water Supply and Distribution, Parks and Recreation, and other core Constituent Services to residents of DeKalb County in the greater metropolitan Atlanta, GA area.

DeKalb County is Georgia's fourth most populous County; comprised of 13 major cities (~760K in population).

For more information visit www.dekalbcountyga.gov.

About Secured Signing

Secured Signing provides a one-stop digital signature service that delivers a full range of form completion and eSigning capabilities. Using advanced personalised X509 PKI Digital Signature technology, it is more secure than a plain electronic signature.

Secured Signing enables its users to use any device to capture their graphical signature, fill-in, sign, seal and verify documents anywhere, anytime. The solution streamlines business processes, cuts back on expenses, expedites delivery cycles, improves staff efficiency, and enhances customer service in a green environment.

To learn more about Secured Signing visit www.securedsigning.com, or contact us on info@securedsigning.com.



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